



# LIVERMORE SANITATION, INC. Unincorporated County Residential – Densely Populated Areas Start Service Application - Carts at Site

**DO YOU HAVE AN ONLINE ACCOUNT? USE YOUR ONLINE ACCOUNT TO ACCESS:** Account Information, Request Services, Make Secure Payments and Sign Up for Paperless Billing and Auto Pay. Visit our website and click on the “Account Login” button in the upper right-hand corner to get started!

### SINGLE FAMILY/MULTI-FAMILY CART SERVICE

Start service date: \_\_\_\_\_

#### SERVICE ADDRESS:

#### MAILING/BILLING ADDRESS (if different from service):

Street \_\_\_\_\_

Street \_\_\_\_\_

City \_\_\_\_\_

City \_\_\_\_\_

State, Zip Code \_\_\_\_\_

State, Zip Code \_\_\_\_\_

Name(s) on account (only these names may authorize changes to account)

Name \_\_\_\_\_

Name \_\_\_\_\_

Please supply at least one reliable phone number:

Work Phone \_\_\_\_\_ Home Phone \_\_\_\_\_

Cell phone \_\_\_\_\_ Email Address \_\_\_\_\_

Do you own or rent the property that you are starting service for? (please check appropriate box)

Own

Rent

Deposit: LSI requires a deposit equal to 3 months (1 quarter) of service for all customers. The deposit will be applied to your final bill. If you previously had service with us, please list your previous Livermore address:

**NOTE: A stop service application must be completed to stop the service at this address or the account will remain active.**

Garbage cart size at the service location (Please check appropriate box.):

20 gallon    32 gallon    64 gallon    96 gallon

Garbage cart size you would like to have delivered (Please check appropriate box.):

20 gallon    32 gallon    64 gallon    96 gallon

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CITY OF LIVERMORE SANITATION, INC.  
Unincorporated County Residential – Densely Populated Areas  
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Continued

RECYCLABLES AND ORGANICS ARE INCLUDED IN THE BASIC COLLECTION SERVICE PRICES. The standard size delivered with the Garbage carts are a 96 gallon recyclables cart and a 96 gallon organics cart. If you would prefer a different size cart for recyclables or organics, a customer service representative will call you and discuss the sizes available.

PLEASE CHECK ONE

- Deliver 96 gallon recyclables cart and a 96 gallon organics cart.
- (Or) Please have customer service representative call me at \_\_\_\_\_ to discuss sizes available.

There is a charge to change your service level more than once in a twelve-month period – please call our office for fee information.

I HAVE READ THE RATE SHEET AND ACKNOWLEDGE THE RATE FOR THIS SERVICE. **I UNDERSTAND THAT SERVICE CANNOT BEGIN WITHOUT ACKNOWLEDGEMENT OF THE APPLICABLE SERVICE RATE.**

Please mail deposit by check to our office, or pay by Visa, MasterCard or Discover. To provide credit card information, please visit our office during regular office hours or wait for our representative to contact you by phone. Weekday phone number: \_\_\_\_\_ **The credit card number will be charged for the 3-month service deposit. It will NOT be charged for ongoing fees.**

Signature(s) – Only those signing below will be included on the account:

\_\_\_\_\_

DOWNLOADED FORMS CAN BE:

faxed to: (925) 583-3596

mailed or hand-delivered to: Livermore Sanitation, Inc., 7000 National Drive, Livermore, CA 94550.

Please do not email PDF forms. For emailing option, please use the online form option on our website: [www.LivermoreSanitation.com](http://www.LivermoreSanitation.com)

**CUSTOMER RATES FOR RATE PERIOD TWELVE  
(Effective July 1, 2021 - June 30, 2022)**

**RATES FOR SINGLE FAMILY CART SERVICE CUSTOMERS**

**Basic Monthly Collection Service** (including Recyclables and Compostables)

Container Size	Curbside Monthly Rate	Backyard or Sideyard Monthly Rate
20-gallon Solid Waste Cart*	\$89.82	\$111.27
32-gallon Solid Waste Cart*	\$118.89	\$169.17
64-gallon Solid Waste Cart*	\$178.08	\$280.50
96-gallon Solid Waste Cart*	\$279.78	\$441.09
<b>Additional Carts (Rate per Additional Cart per Month)</b>		
Extra 32-gallon Solid Waste Cart	\$105.57	\$157.47
Extra 64-gallon Solid Waste Cart	\$196.02	\$296.70
Extra 96-gallon Solid Waste Cart	\$288.72	\$439.11
Extra Compostable Materials Cart*	\$30.72	\$30.72
Extra Recyclable Materials Cart*	\$30.72	\$30.72

\* Monthly rate also includes one 96-gallon Cart for Compostables and one 96-gallon Cart for Recyclables. Customers can request smaller cart sizes for Recyclables or Compostables; however, the monthly rate shall be the same as listed above.

**Income-Based Program Monthly Collection Service** (including Recyclables and Compostables)

Container Size	Curbside Monthly Rate
20-gallon Solid Waste Cart**	\$89.82
32-gallon Solid Waste Cart**	\$89.82
64-gallon Solid Waste Cart**	\$89.82

\*\* Must qualify and Participate in the Pacific Gas and Electric Company's California Alternate Rates for Energy (CARE) Program

\*\* If CARE Program discontinued Income-Based Program may be discontinued

\*\* Only customers with individual Single Family accounts are eligible

\*\*Verification required every year to participate\*\*\*\*\*

**Rates for Bulky Items and E-Waste On-Call Pick-Up Service \*\***

(Applicable for Single Family, Multi-Family, Commercial, and Government Customers)

Material Type	Examples	Rate Per Pickup
E-Waste	Cell Phones, CPUs, Monitors, Copiers, Fax Machines, Laptops, Mouse, Keyboards, Printers, Televisions, Radios, Stereos, Speakers, Telephones, VCRs, DVDs, and Camcorders	\$26.57
Major Appliances	Air Conditioners, Refrigerators, Freezers any items containing oil, fuel or Freon	\$132.88
Bulky Items	All other large items Bathtubs, furniture, bicycles used exercise equipment beds, box springs, tires etc.	\$66.44

**Rates for Miscellaneous Service for Single Family Cart and Multi Family Cart Customers**

Service	Description of Service	Rate per Occurrence
Handy Hauler Service (4 Cubic Yard Bin; Temporary Use)	Per placement and removal of 4 cubic yard bin provided for occasional use	\$170.70
	Rate for rental of 4 cubic yard bin in excess of 7 days	\$33.48
	Per pull and return of 4 cubic yard bin (pull and return involves the collection of solid waste at the premises and leaving the empty handy hauler on the premises)	\$122.88
Cart Replacement	Charge if customer requires cart replacement in excess of one replacement per year at no cost for each instance of container replacement related to service level changes due to delinquent payment, damage or theft.	\$89.23
Trip Charge	If driver must return due to Resident error, such as failure to place Cart Curbside before Collection time, overfilled Cart, incorrect Cart placement, contaminated materials	\$15.46
Cart Delivery / Pick-Up	Cart delivery/pick-up (charge if Customer requests a change in Cart size more than once per year)	\$15.46
Organic Overage	Company supplied Kraft bag paid for in advance	\$10.64
Organic Overage	Customer supplied Kraft Bag	\$6.64

Customer Initials \_\_\_\_\_